

April 26, 2005

Scott Byrd  
Evolution  
5850 Waterloo Road  
Suite 140  
Columbia, MD 21045

Dear Scott:

As you know, Civista Medical Center completed their second engagement with Evolution this past weekend. I wanted to take a moment to thank you and the staff for another successful engagement.

Our first engagement with Evolution was the implementation of four Citrix servers. The second engagement was our exchange migration. On both occasions the Evolution team allowed ample time for preparation, demonstrated their expertise on the project and met the milestones that were pre-established. There were no delays and any implementation challenges were quickly resolved.

Without a doubt these were two of the smoothest outsourced projects that I have seen in some time. As such, I look forward to working with Evolution on future projects.

Sincerely,



Linda Minghella  
Manager, Information Technology

