

# »» *The evolution of success:* Calvert Memorial

## **Challenge:**

Calvert Memorial Hospital, Prince Frederick, MD, was investigating their current IT support while faced with the challenge of having only 5 people on staff to support their multiple locations and 1500 user population. In addition, they were receiving increased pressure from doctors to offer them remote access to their system from their offices and their homes. CMH wanted to offer this access without additional complexity issues for their internal IT support. CMH had utilized Microsoft's Active Directory structure to centralize their environment but needed to enhance those capabilities. Furthermore, they required a solution compatible with their main application, Meditech, while providing users all of the functionality they were accustomed to internally.

## **Solution:**

After accessing CMH's environment and understanding their business objectives, Evolution implemented a centralized access solution. Evolution utilized a thin client centrally-managed infrastructure to tie in CMH's multiple locations and doctors which enabled CMH to support all users from their centralized data center. In addition, a Secure Computing token system was implemented which enabled CMH to have strong authentication. The final piece to the Evolution solution was the addition of triCerat to enable users to properly print documents from Meditech Magic. This overall solution now enables users of all levels to connect to the CMH data center securely to gain access to their critical applications.

## **Results:**

This project has been accepted throughout the CMH staff as a tremendous success. According to IT Director Tony Lapera, "The hospital has embraced this new technology and it is making our staff more productive. The support of Evolution has meant the success of this project." CMH doctors can now gain access from their offices or home enabling them to complete pertinent hospital work from virtually anywhere. In addition, CMH has adopted this technology to replace green screen terminals which they used in the past but can not under current HIPAA guidelines.

Evolution helps Mid-Market, Fortune 1000, and Healthcare companies solve complex technology issues by staying focused on three key areas of IT Operational Security, Application Security, and Data Security.

Evolution can solve your complex technology issues. Contact David Webb, Vice President of Sales, to find out how. 410.480.8082.

